

**SIP Calls Receives 500 Internal Server Error "Routing Failed" Event**

<b>Problem Summary</b>	A SIP call fails and a 500 Internal Server Error "Routing Failed" event is received.
<b>Error Message</b>	500 Internal Server Error "Routing Failed".
<b>Possible Cause</b>	A SIP Trunk is not configured to receive or send calls to the IP Address from the source of the SIP INVITE event.
<b>Recommended Action</b>	The solution is to configure a SIP Trunk to the IP address of the sending endpoint, CUPS, Gateway, or Unified CVP.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.