

SIP Calls Receives 500 Internal Server Error "Routing Failed" Event

Problem Summary	A SIP call fails and a 500 Internal Server Error "Routing Failed" event is received.
Error Message	500 Internal Server Error "Routing Failed".
Possible Cause	A SIP Trunk is not configured to receive or send calls to the IP Address from the source of the SIP INVITE event.
Recommended Action	The solution is to configure a SIP Trunk to the IP address of the sending endpoint, CUPS, Gateway, or Unified CVP.
Release	Release 7.0(2)
Associated CDETS #	None.