SETUP FAIL

Problem Summary	Call is rejected with SETUP_FAIL.
Error Message	Call.rejected(SETUP_FAIL)
Possible Cause	There may have been a JTAPI exception while accepting the call
Recommended Action	If there is any JTAPI exception, take a look at: http://docwiki-dev.cisco.com/wiki/JTAPI_Exception_during_redirect%2C_accept%2C_answer% Escalate to JTAPI team with relevant logs **An Example** 2057946: Jan 19 01:33:54.653 EST %MIVR-SS_TEL-7-UNK:Route Connection=[1421088::1/(P1-crs3user_1) GCID=(7,8818518)->ACTIVE]->OFFERED, reason=(P1-crs3user_1) 8818518/7 CallCtlConnOfferedEv 1421088::1 [#265837] Cause:100 CallCtlCau 2057950: Jan 19 01:33:54.653 EST %MIVR-SS_TEL-7-UNK:Call.received() JTAPICallContact[id=3752,implId=8818518/7, 2057953: Jan 19 01:33:54.654 EST %MIVR-SS_TEL-7-UNK:Route Connection: [1421088::1/(P1-crs3user_1) GCID=(7,8818518)->ACTIVE]->OFFERED, CTI Port selected: TP[id=144,implId=1411008,state=IN_USE] 2058030: Jan 19 01:33:59.307 EST %MIVR-SS_TEL-7-UNK:Call.associated() JTAPICallContact[id=3752,implId=8818518/7,state=STATE_RECEIVED_IDX,inbound=true,A name=Ohio_TR3,task=null,session=51000003753,seq 2058108: Jan 19 01:33:59.320 EST %MIVR-SS_TEL-3-CALL_CONTROL_INVAL_STATE:In for Call Control operation: All Call ids=CallID:3752 MediaId:8818518/7,Failure type for the Ca error=ACCEPT,Connection State=49,Failure reason=null,Exception=null 2058180: Jan 19 01:33:59.327 EST %MIVR-SS_TEL-7-UNK:Call.rejected(SETUP_FAIL) JTAPICallContact
Release	Release 7.0(1) onwards
Associated CDETS #	NA