

## Runtime Server Status is not green and Lock Timeout Expired error received

<b>Problem Summary</b>	You see a non-green icon next to Runtime Server Status in the System Administration gadget under the Administration tab.
<b>Error Message</b>	<p>The following error messages are present in the runtime logs:</p> <ul style="list-style-type: none"> <li>• Caused by: java.sql.SQLException: Could not position within a table (table name).</li> <li>• Caused by: java.sql.SQLException: ISAM error: Lock Timeout Expired.</li> </ul>
<b>Possible Cause</b>	Data from one of the informix tables can't be properly accessed because of a database lock.
<b>Recommended Action</b>	<ul style="list-style-type: none"> <li>• Log in to the console of the SocialMiner server as the admin user configured at installation-time.</li> <li>• List the services and their statuses by typing <b>utils service list</b> in the command line.</li> <li>• Restart SocialMiner Runtime service by typing <b>utils service restart SocialMiner Runtime</b>.</li> </ul>
<b>Release</b>	Release 9.0(x), 10.0(1), 10.5(1), 10.6(1)
<b>Associated CDETS #</b>	None