

**Close recording session failed with timeout**

<b>Problem Summary</b>	Close recording session failed with a timeout as it cannot receive RTP packets.
<b>Error Message</b>	The <b>show tech call_control_service</b> command entered in the CLI window displays the following exception as part of the resulting data:  <code>java.net.SocketTimeoutException: Read timed out</code>
<b>Possible Cause</b>	The Media service does not receive RTP packets from the forking phone.
<b>Recommended Action</b>	Verify that the forking phone sends RTP packets to the Media service using applicable tools (for example, Wireshark).
<b>Release</b>	Release 8.5(2).
<b>Associated CDETS #</b>	None.