

Close recording session failed with timeout

Problem Summary	Close recording session failed with a timeout as it cannot receive RTP packets.
Error Message	The show tech call_control_service command entered in the CLI window displays the following exception as part of the resulting data: <code>java.net.SocketTimeoutException: Read timed out</code>
Possible Cause	The Media service does not receive RTP packets from the forking phone.
Recommended Action	Verify that the forking phone sends RTP packets to the Media service using applicable tools (for example, Wireshark).
Release	Release 8.5(2).
Associated CDETS #	None.