

RmCm subsystem stuck in INITIALIZING state

Problem Summary	RmCm subsystem stuck in INITIALIZING state.
Error Message	None.
Possible Cause	<ol style="list-style-type: none"> 1. Jtapi Subsystem also in partial/out of service - CTI ports, RP's not properly initialized. 2. RM-CM subsystem is unable to read any configuration information.
Recommended Action	<p>Complete the following steps:</p> <ol style="list-style-type: none"> 1. Restart "CTI Manager" service in Call manager if JTAPI Subsystem is also in partial/out of service 2. Goto Unified CCX Serviceability > Tools > Control Center - Network Services. Under DB Services, check whether "Cisco Unified CCX Database" is In-Service or not. If Out of Service then start it.
Release	Release 8.0(1)
Associated CDETS #	None.