

RmCm subsystem is out of service

Problem Summary	The RmCm subsystem is out of service.
Error Message	None.
Possible Cause	The RM JTAPI user in Cisco Unified CM is not configured properly.
Recommended Action	<p>Complete the following steps:</p> <ol style="list-style-type: none"> 1. From the Cisco Unified CCX Administration web page, choose Subsystems > RmCm. 2. Click the RM JTAPI Provider hyperlink. 3. Make sure that the information in the RM JTAPI User ID and Password fields matches the information for the RM JTAPI user in Cisco Unified CM.
Release	7.0(1), 8.0(1)
Associated CDETS #	None.