

## RmCm remains in Initializing state

<b>Problem Summary</b>	The RmCm subsystem remains in the Initializing state after the Cisco Unified CCX Engine starts.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The RmCm subsystem is unable to read any configuration information.
<b>Recommended Action</b>	Make sure there is at least one "Cisco Unified CCX SQL Server - Config" service running in the cluster. If the service is stopped, start it.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.