

Results not as expected for first name and last name in Chinese, Japanese, and Korean

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| Problem Summary | First name and last name information does not produce the expected results for Chinese, Japanese, and Korean. |
| Error Message | None. |
| Possible Cause | In the Cisco Unified CCX User Options Alternate Pronunciations web page, entering information in the First Name and Last Name fields does not produce the expected results for Chinese, Japanese, and Korean. |
| Recommended Action | To work around this problem, enter the given name in the First Name field, and enter the family name in the Last Name field. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |