

**Restore operation fails due to mismatch in license package**

<b>Problem Summary</b>	The license in CRS 5.0(x) or Unified CCX 7.0(x) does not match with that provided during upgrade to Unified CCX 8.0.
<b>Error Message</b>	The uploaded license does not match with that of the backup.
<b>Possible Cause</b>	Previous release was running IP-IVR and you uploaded Premium, Enhanced or Standard license during upgrade to 8.0(1) or the other way round.
<b>Recommended Action</b>	Start restore from beginning uploading the license matching that was there in the previous release.
<b>Release</b>	Release 8.0(1)
<b>Associated CDETS #</b>	None.