

Restore operation fails due to mismatch in license package

Problem Summary	The license in CRS 5.0(x) or Unified CCX 7.0(x) does not match with that provided during upgrade to Unified CCX 8.0.
Error Message	The uploaded license does not match with that of the backup.
Possible Cause	Previous release was running IP-IVR and you uploaded Premium, Enhanced or Standard license during upgrade to 8.0(1) or the other way round.
Recommended Action	Start restore from beginning uploading the license matching that was there in the previous release.
Release	Release 8.0(1)
Associated CDETS #	None.