

Restore fails due to a file not being found

Problem Summary	Restore fails due to "<file-name> file is not found.
Error Message	"<file-name> file is not found" message is displayed in the Restore Pop-up UI.
Possible Cause	The <file-name> file cannot be found by the Restore process.
Recommended Action	<p>Do the following:</p> <ol style="list-style-type: none"> 1. Delete the staging directory (C:\STI). 2. Manually stop the Node Manager Service by selecting Start > Programs > Administrative Tools > Services, and then stopping the 'Cisco Unified CCX Node Manager' service. 3. Delete the C:\Program Files\wfvavvid\ClusterData folder. 4. Copy C:\BackupClusterData\ClusterData folder (which was backed up before) to C:\Program Files\wfvavvid\. 5. Reboot the machine. 6. Re-run the restore.
Release	Release 7.0(1)
Associated CDETS #	None.