

## Reports do not execute at scheduled times

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|---------------------------|---|
| <b>Problem Summary</b>    | Reports do not execute at scheduled times.  |
| <b>Error Message</b>      | None.   |
| <b>Possible Cause</b>     | The Cisco Unified CCX Historical Reports client system clock has been changed but the Scheduler has not been restarted. |
| <b>Recommended Action</b> | Stop and restart the Scheduler. See the Cisco Unified CCX Historical Reports User Guide for more information.           |
| <b>Release</b>            | Release 7.0(1)  |
| <b>Associated CDETS #</b> | None.   |