

Reporting Server Not Receiving Messages From Message Bus

Problem Summary	Reporting server does not receive the messages from the message bus. There is no indication of an error in the error log.
Error Message	None.
Possible Cause	Check if there are other Reporting Servers that are listening on the same port.
Recommended Action	Open a command prompt and type: netstat -a Stop the offending Reporting Server that is listening on the same port. Once that server is stopped, restart the Reporting Server that was not receiving the messages.
Release	Release 7.0(2)
Associated CDETS #	None.
Possible Cause	Another possibility is that the Reporting Server was added from the Operations Console after the Call Server was started.
Recommended Action	Restart the Call Server and the Reporting Server.
Release	Release 7.0(2)
Associated CDETS #	None.