

## Reporting Server Goes into Partial Service Mode

<b>Problem Summary</b>	The Reporting Server shows that it is in a partial service mode.
<b>Error Message</b>	Partial Service.
<b>Possible Cause</b>	The Informix database services are not running.
<b>Recommended Action</b>	<p>Go to <b>Start &gt; Administrative Tools &gt; Computer Management</b>.</p> <p>Click <b>Services and Applications</b>.</p> <p>Click <b>Services</b>.</p> <p>Check that the following services are started:</p> <ul style="list-style-type: none"> <li>• Informix Dynamic Server Message Service</li> <li>• Informix IDS - cyp_db_&lt;hostname&gt;</li> </ul> <p>Start services if they are not running.</p>
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.