

Reporting Server Goes into Partial Service Mode

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| Problem Summary | The Reporting Server shows that it is in a partial service mode. |
| Error Message | Partial Service. |
| Possible Cause | The Informix database services are not running. |
| Recommended Action | <p>Go to Start > Administrative Tools > Computer Management.</p> <p>Click Services and Applications.</p> <p>Click Services.</p> <p>Check that the following services are started:</p> <ul style="list-style-type: none"> • Informix Dynamic Server Message Service • Informix IDS - cyp_db_<hostname> <p>Start services if they are not running.</p> |
| Release | Release 7.0(2) |
| Associated CDETS # | None. |