

## Reporting Server Cannot Initialize JDBC Connection

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| <b>Problem Summary</b>    | The Reporting Server is unable to initialize the Java Database Connectivity (JDBC) connection.  |
| <b>Error Message</b>      | RPT-3-REPORTING_INTERNAL_ERROR: Can't initialize the JDBC Connection<br>java.sql.SQLException: com.informix.asf.IfxAASFException: Attempt to connect to database server (cvp_db_<dbserver>) failed.   |
| <b>Possible Cause</b>     | The database is disconnected and is unable to reconnect possibly due to a bad password.   |
| <b>Recommended Action</b> | Check the database password from the Operations Console. From the Device Management menu select <b>CVP Reporting Server</b> . Select the Reporting Server, then select <b>Database Administration -&gt; Change User Passwords</b> . Click <b>Database User</b> and change the password. |
| <b>Release</b>            | Release 7.0(2)  |
| <b>Associated CDETS #</b> | None.   |