

Reporting Server Cannot Initialize JDBC Connection

Problem Summary	The Reporting Server is unable to initialize the Java Database Connectivity (JDBC) connection.
Error Message	RPT-3-REPORTING_INTERNAL_ERROR: Can't initialize the JDBC Connection java.sql.SQLException: com.informix.asf.IfxASFException: Attempt to connect to database server (cvp_db_<dbserver>) failed.
Possible Cause	The database is disconnected and is unable to reconnect possibly due to a bad password.
Recommended Action	Check the database password from the Operations Console. From the Device Management menu select CVP Reporting Server . Select the Reporting Server, then select Database Administration -> Change User Passwords . Click Database User and change the password.
Release	Release 7.0(2)
Associated CDETS #	None.