

## Reporting Server Cannot Initialize JDBC Connection

<b>Problem Summary</b>	The Reporting Server is unable to initialize the Java Database Connectivity (JDBC) connection.
<b>Error Message</b>	RPT-3-REPORTING_INTERNAL_ERROR: Can't initialize the JDBC Connection java.sql.SQLException: com.informix.asf.IfxAASFException: Attempt to connect to database server (cvp_db_<dbserver>) failed.
<b>Possible Cause</b>	The database is disconnected and is unable to reconnect possibly due to a bad password.
<b>Recommended Action</b>	Check the database password from the Operations Console. From the Device Management menu select <b>CVP Reporting Server</b> . Select the Reporting Server, then select <b>Database Administration -&gt; Change User Passwords</b> . Click <b>Database User</b> and change the password.
<b>Release</b>	Release 7.0(2)
<b>Associated CDETS #</b>	None.