

## Reporting\_Server:\_Goes\_to\_Partial\_Service\_Mode

Reporting Server: Goes to Partial Service Mode

<b>Problem Summary</b>	The reporting server goes into the partial service mode. The Reporting Server status is 'partial' on the OAMP Console Devices list.
<b>Error Message</b>	Examples of messages: <ul style="list-style-type: none"><li>• ("ALERT!!!! File size has exceeded the max limit....") appears in the error log and is sent as the SNMP trap.</li><li>• ("WARNING!!!! File size is approaching the max limit....") means that CVPReporting.tmp is 75% full.</li></ul>
<b>Possible Cause</b>	The database is disconnected, and the file CVPReporting.tmp is full.
<b>Recommended Action</b>	Go to My Computer -> Manage -> Services and Applications -> Services. Check that "Informix Dynamic Server Message Service" and "Informix IDS - cvp_db_<dbserver>" are started. If they are not, start them.
<b>Release</b>	Release 7.0(x)
<b>Associated CDETS #</b>	None