

**Reporting Server: CVP Error Log**

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| <b>Problem Summary</b>    | What do these error log entries mean?  |
| <b>Error Message</b>      | <ul style="list-style-type: none"> <li>• -710 errors</li> <li>• -239 Errors</li> <li>• -271 Errors</li> </ul>  |
| <b>Possible Cause</b>     | <ul style="list-style-type: none"> <li>• For -710 errors, one thread of the reporting subsystem is not disconnecting at purge time, and its prepared statements are out of date after a purge.</li> <li>• For -239 errors, Fake New Call entries are listed in the error log. This is not a fatal error and can be safely ignored.</li> <li>• For -271 errors, the database disk is full. Verify through OAMP DBDetails. Purge has probably not been run for some time.</li> </ul>   |
| <b>Recommended Action</b> | <ul style="list-style-type: none"> <li>• For -710 errors, add a scheduled task to stop the reporting server one minute before the purge starts. Add a second scheduled task to restart the reporting server five minutes after the purge has started. This means a total adding four new scheduled tasks, as the purge runs twice daily.</li> <li>• For -239 errors, N/A.</li> <li>• For -271 errors. Run the purge. WARNING, if purge has not been run, then data has been collecting into the remainder fragment which will eventually purge off with a subsequent loss of all data stored therein.</li> </ul> |
| <b>Release</b>            | Release 7.0(2)   |
| <b>Associated CDETS #</b> | None   |