

**Change the current LDAP (Active Directory) to a different one**

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| <b>Problem Summary</b>    | To Change the current LDAP/AD to a different one causes a number of issues:  |
| <b>Error Message</b>      | Warning: You have changed the LDAP server configuration which will impact user logons, access to rep   |
| <b>Possible Cause</b>     | When CUIC changes its LDAP parameters, it will change the CUIC user authentication provider. The fo<br>1) All domain users which were authenticated by the old LDAP/AD server will not be a<br>2) All the CUIC objects created/owned by those domain users will become orphans. i.e<br>3) If originally UCCE user synchronization is enabled and the old LDAP server is the  |
| <b>Recommended Action</b> | Make sure the change of LDAP server is necessary. If so, click "OK", otherwise, click "Cancel".<br><br>Once the LDAP server change is made, CUIC security admin user should "clean" up th<br>a) All the dashboards created by those orphan users.<br>b) All the dashboard categories created by those orphan users.<br>c) All the collections created by those orphan users or created by UCCE synch<br>d) All the value lists created by those orphan users.<br>e) All the reports created by those orphan users.<br>f) All the report categories created by those orphan users.<br>g) All the report definitions created by those orphan users.<br>h) All the report definition categories created by those orphan users.<br>a) All the data sources created by those orphan users and not useful any more<br>b) All those orphan users.<br><br><b>Note:</b><br>i) If any object that is created by those orphan users is still used or refe<br>ii) You cannot delete a CUIC object if it is still referenced by any other ob<br>iii) You cannot delete a CUIC user if any object that created by the user stil<br>iv) When deleting a category, make sure all the subcategories, and all the ob |
| <b>Release</b>            | Release 8.0(2)   |
| <b>Associated CDETS #</b> | CSCtf76504   |