

## Queue information does not appear in reports

<b>Problem Summary</b>	Data relating to queued calls does not appear in reports; fields related to queued tasks are 0.
<b>Error Message</b>	None
<b>Possible Cause</b>	This can occur if you have not enabled Queue reporting for the VRU peripheral.
<b>Recommended Action</b>	In the Configuration Manager, open the VRU peripheral. Select the <b>Queue reporting</b> option.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.