

Queue information does not appear in reports

Problem Summary	Data relating to queued calls does not appear in reports; fields related to queued tasks are 0.
Error Message	None
Possible Cause	This can occur if you have not enabled Queue reporting for the VRU peripheral.
Recommended Action	In the Configuration Manager, open the VRU peripheral. Select the Queue reporting option.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.