

**Some report columns are blank**

<b>Problem Summary</b>	Some columns in a report display no data.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Cisco Contact Center Gateway does not populate all PG-related fields in the Unified ICME database schema. Since data is not recorded in these database fields, some columns in reports are empty.
<b>Recommended Action</b>	Because the report concerns a Cisco Contact Center Gateway deployment, verify that a report column is empty by consulting the WebView On-line Help for the report.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.