

Some report columns are blank

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| Problem Summary | Some columns in a report display no data. |
| Error Message | None. |
| Possible Cause | Cisco Contact Center Gateway does not populate all PG-related fields in the Unified ICME database schema. Since data is not recorded in these database fields, some columns in reports are empty. |
| Recommended Action | Because the report concerns a Cisco Contact Center Gateway deployment, verify that a report column is empty by consulting the WebView On-line Help for the report. |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |