

Data elements do not match

Problem Summary	ACD database item yyy does not match the Unified ICME Schema element yyy.
Error Message	None.
Possible Cause	You are probably trying to match unlike data elements when comparing Unified ICME and ACD data. If you attempt to match unlike elements from the Unified ICME and ACD, you see discrepancies in the reporting data.
Recommended Action	Determine exactly which database table you are attempting to compare. This helps to ensure that the comparison is matching like elements.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.