

## Abandoned counts do not match between Unified CCE Child and Unified ICME Parent

<b>Problem Summary</b>	In Service reports on the Unified ICME parent, the abandoned counts are not the same as the abandoned counts in Call Type reports on the Unified CCE child.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The configuration for Abandon Wait Time threshold (short calls) does not match between the Unified ICME parent and the Unified CCE child. See "Differences Between Unified ICME Parent and Unified CCE Child Reporting".
<b>Recommended Action</b>	Ensure that the configurations are the same on both systems.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.