

**Reporting: Effect of IIS Recycle on Reports**

<b>Problem Summary</b>	Internet Information Server (IIS) recycles unexpectedly.
<b>Error Message</b>	None
<b>Possible Cause</b>	The system memory exceeded threshold.
<b>Recommended Action</b>	When IIS recycles, if any report is open, you see this message: "The realtime subsystem has been cleared. You have to refresh the page". If the report is in a dashboard, the data is refreshed during the next refresh cycle.
<b>Release</b>	Release 7.5.3
<b>Associated CDETS #</b>	None