

## Report Execution Fails with Database Error

<b>Problem Summary</b>	Report execution fails with Error message on UI : <u>Dataset status is Failed (Database error)</u> .
<b>Error Message</b>	com.cisco.ccbu.cuic.businesslogic.datasources.CuicDbException: DbException: For database host?.
<b>Possible Cause</b>	This may be due to connectivity issues with Unified CCX Datasource.
<b>Recommended Action</b>	<ul style="list-style-type: none"> <li>• Go to the Data Source page in Cisco Unified Intelligence Center.</li> <li>• Check the status of the Unified CCX datasource.</li> <li>• If it is offline, validate it with the CCX Database service status as shown in CCX Serviceability.</li> <li>• If DB service is running but the datasource appears offline, log in to Cisco Unified Intelligence Center as the Application Administrator, click <b>Edit Datasource</b> and verify the datasource configuration.</li> <li>• Do not update any parameter in the Edit Datasource page. Instead, to reconfigure the datasource to point to the proper values, go to AppAdmin &gt; Tools &gt; Historical Reporting &gt; Reporting Configuration, and then click <b>Update</b> without changing any configuration. This resets the datasource with proper configuration.</li> </ul>
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None