


**The teams page does not refresh when I tap the refresh icon**

<b>Problem Summary</b>	The teams page does not refresh when I tap the refresh icon.
<b>Error Message</b>	None.
<b>Possible Cause</b>	On the Teams page, the team configuration can be refreshed only once in a single session. After the first Refresh, the Refresh icon is disabled.
<b>Recommended Action</b>	<p>To refresh the screen regardless of the configuration specified in the Settings (see the <a href="#">Quick Start Guide: Cisco Mobile Supervisor Application for iPhone3G and iPod touch</a>).</p> <ul style="list-style-type: none"> <li>• Each time you log in using your user name and password, the configuration is reloaded and no further refresh is possible for that session.</li> <li>• If you are remembered while relaunching the Cisco Mobile Supervisor, you do not need to enter the user name and password. In this case, the configuration is not reloaded automatically and you can refresh your application one more time.</li> </ul> <p> <b>Note:</b> The Auto Updates field settings do not impact this screen. The refreshed data includes changes made to teams, CSQs, and agents.</p>
<b>Release</b>	Release 1.0 and 2.0
<b>Associated CDETS #</b>	None.