

## Reduced call completion rate under heavy load while using an MRCP ASR Group

<b>Problem Summary</b>	Under heavy load, calls that utilize a channel from an MRCP ASR Dialog Control Group, can have a reduced call completion rate.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The MRCP channels utilized by calls can take some additional time to clean up all the sessions set up with MRCP resources.
<b>Recommended Action</b>	<p>Overprovision MRCP ASR Dialog Control Groups by a factor of 1.2 or by an additional 20 percent. For example, if your application requires 100 MRCP ASR channels, then configure 120 MRCP ASR channels. Complete the following steps:</p> <ol style="list-style-type: none"> <li>1. Select <b>Subsystems &gt; MRCP ASR &gt; MRCP ASR Provider Configuration</b>.</li> <li>2. Click the <b>MRCP ASR Dialog Groups</b> link on the left panel.</li> <li>3. Either click the <b>Add MRCP ASR Dialog Control Group</b> link or select an existing group.</li> <li>4. Modify the value of <b>Max.Number of Sessions</b> as prescribed above. Overprovision this value by a factor of 1.2 or by an additional 20 percent.</li> <li>5. Click <b>Update</b> or <b>Add</b> as appropriate.</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.