

## Redirected call is disconnected

<b>Problem Summary</b>	A redirected call disconnects or a redirected call does not ring the IP phone to which it was directed.
<b>Error Message</b>	None.
<b>Possible Cause</b>	Some gateways do not support ringback.
<b>Recommended Action</b>	<p>Reconfigure the gateway and protocols so that they will support ringback.</p> <p>Following are the gateways and the protocol for each gateway (note that the protocol is in parentheses):</p> <ul style="list-style-type: none"> <li>• 26XX FXO (Media Gateway Control)</li> <li>• 36XX FXO (36XX FXO Media Gateway Control)</li> <li>• VG200 FXO (Media Gateway Control)</li> <li>• DT-24+ (Skinny)</li> <li>• WS-6608-T1?[Cat6K 8-port T1 PRI] (Skinny)</li> <li>• WS-6608-E1 [Cat6K 8-port E1 PRI] (Skinny)</li> <li>• DE-30+ (Skinny)</li> <li>• AT-2, 4, 8 (AT-2, 4, 8 ?)</li> </ul>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.