

Recordings not getting played after upgrade

Problem Summary	Recordings not getting played after upgrade to Unified CCX 8.0(1).
Error Message	None.
Possible Cause	Cisco Desktop Recording Statistics may not be running on Unified CCX 8.0(1).
Recommended Action	Restart Cisco Desktop Recording Statistic service from CLI and try playing the recordings.
Release	Release 8.0(1)
Associated CDETS #	None.