

Video doesn't record when call comes directly to MediaSense from CUBE

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| Problem Summary | During "Direct Inbound Recording" of a video call, where the call passes through CUBE before going to MediaSense, the audio track is recorded but the video track is not. |
| Error Message | None. |
| Possible Cause | The way CUBE is configured by default, it strips the ?video? keyword from the Contact header in the outgoing INVITE message. When the INVITE message comes to CUBE from CUCM, it is a Delayed Offer (DO) by default and there is no SDP in the INVITE message. Therefore, when MediaSense receives the INVITE through CUBE, it does not know whether the endpoint supports video or not since CUBE stripped the ?video? keyword before sending it. |
| Recommended Action | Use the following information to configure CUBE to pass the "video" keyword in the contact header from the inbound to the outbound INVITE message. <pre>voice class sip-profiles 1 request INVITE peer-header sip contact copy ">(.*video.*)" u01 request INVITE sip-header Contact modify ">" ">\u01" ! voice class sip-copylist 1 sip-header contact dial-peer voice 890232811 voip session protocol sipv2 incoming called-number 89023281\$ voice-class codec 264 voice-class sip asserted-id pai voice-class sip copy-list 1 ! dial-peer voice 890232812 voip destination-pattern 89023281\$ session protocol sipv2 session target ipv4:10.194.118.65:5060 voice-class codec 264 voice-class sip profiles 1</pre> |
| Release | All MediaSense releases. |
| Associated CDETS # | None. |