

**Recordings from CUBE fail with SIP error 488 Not Acceptable Here**

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|---------------------------|---|
| <b>Problem Summary</b>    | Calls forked from CUBE cannot be recorded.  |
| <b>Error Message</b>      | SIP traces show Cisco MediaSense receiving the Invite from CUBE, and then rejecting it with <b>SIP/2.0 488 Not Acceptable Here</b> .  |
| <b>Possible Cause</b>     | CUBE by default sends multipart Content-Type header to the MediaSense, but MediaSense does not support it. Notice the SIP Invite contains " <b>Content-Type: multipart/mixed;boundary=uniqueBoundary</b> ". |
| <b>Recommended Action</b> | You can prevent CUBE from sending multipart Content-Type to MediaSense by specifying<br><br><pre>signaling forward none</pre><br>In the dial-peer to MediaSense.  |
| <b>Release</b>            | All   |
| <b>Associated CDETS #</b> | None  |