

## Recordings fail if UCM Region is configured as 256 kbps (L16, AAC-LD)

<b>Problem Summary</b>	Audio call is not recorded on MediaSense.
<b>Error Message</b>	None.
<b>Possible Cause</b>	When UCM is configured with "256 kbps (L16, AAC-LD)" in Maximum Audio Bit Rate for the Region, phones use the L16 codec for the call (because L16 has the highest preference). MediaSense does not support this codec.
<b>Recommended Action</b>	Change UCM "Maximum Audio Bit Rate" to "64kbps (G.711 g.722)", or route phones to a separate Region with "64kbps (G.711 g.722)" "Maximum Audio Bit Rate".
<b>Release</b>	All.
<b>Associated CDETS #</b>	None.