

CUBE disconnects Cisco MediaSense right after recording begins

Problem Summary	With a recording that is started using the startRecording API (Direct Outbound Recording), the session end event does not appear until 10 seconds after the call was terminated
Error Message	No error messages appear. Recording appears to terminate normally.
Possible Cause	You tried to make an Audio+Video to a phone that only supports audio.
Recommended Action	<p>Either call a phone which supports both audio and video, or do not specify a video media type. For example, instead of:</p> <pre> { "requestParameters": { "deviceRef": "1000", "mediaStreams": [{ "mediaType": "VIDEO" }, { "mediaType": "AUDIO" }] } } </pre> <p>send:</p> <pre> { "requestParameters": { "deviceRef": "1111", "mediaStreams": [{ "mediaType": "AUDIO" }] } } </pre>
Release	All
Associated CDETS #	None