

**CUBE disconnects Cisco MediaSense right after recording begins**

<b>Problem Summary</b>	With a recording that is started using the startRecording API (Direct Outbound Recording), the session end event does not appear until 10 seconds after the call was terminated
<b>Error Message</b>	No error messages appear. Recording appears to terminate normally.
<b>Possible Cause</b>	You tried to make an Audio+Video to a phone that only supports audio.
<b>Recommended Action</b>	<p>Either call a phone which supports both audio and video, or do not specify a video media type. For example, instead of:</p> <pre> {   "requestParameters": {     "deviceRef": "1000",     "mediaStreams": [       {         "mediaType": "VIDEO"       },       {         "mediaType": "AUDIO"       }     ]   } } </pre> <p>send:</p> <pre> {   "requestParameters": {     "deviceRef": "1111",     "mediaStreams": [       {         "mediaType": "AUDIO"       }     ]   } } </pre>
<b>Release</b>	All
<b>Associated CDETS #</b>	None