

CUBE disconnects Cisco MediaSense right after recording begins

Problem Summary	CUBE sends BYE to MediaSense while call is still active. Only the brief beginning of the call gets recorded.
Error Message	Call Control Service log contains BYE request from CUBE with ?Reason: Q.850;cause=102? header
Possible Cause	See CSCtz41118. CUBE terminates the forked media because it inappropriately detects media inactivity from MediaSense.
Recommended Action	For now, disable RTP and RTCP media inactivity timers in IOS. Once CSCtz41118 is resolved in a version of IOS which is supported by MediaSense, upgrade your version of IOS and re-enable media inactivity timers if desired.
Release	Release 8.5(4), Release 9.0(1)
Associated CDETS #	CSCtz41118