

**CUBE disconnects Cisco MediaSense right after recording begins**

<b>Problem Summary</b>	CUBE sends BYE to MediaSense while call is still active. Only the brief beginning of the call gets recorded.
<b>Error Message</b>	Call Control Service log contains BYE request from CUBE with ?Reason: Q.850;cause=102? header
<b>Possible Cause</b>	See CSCtz41118. CUBE terminates the forked media because it inappropriately detects media inactivity from MediaSense.
<b>Recommended Action</b>	For now, disable RTP and RTCP media inactivity timers in IOS. Once CSCtz41118 is resolved in a version of IOS which is supported by MediaSense, upgrade your version of IOS and re-enable media inactivity timers if desired.
<b>Release</b>	Release 8.5(4), Release 9.0(1)
<b>Associated CDETS #</b>	CSCtz41118