

## REMOTE TIMEOUT - No idle channels

<b>Problem Summary</b>	Call Rejected due to REMOTE TIMEOUT - No idle channels.
<b>Error Message</b>	12182114: Jan 07 08:07:07.226 CST %MIVR-SS_TEL-5-EXCEPTION:com.cisco.lang.InterruptedException: No idle channels available in group 'Cisco Media Channel Group #0'; nested exception is:
<b>Possible Cause</b>	Not enough dialog channels to handle the call load
<b>Recommended Action</b>	<p>Ensure that sufficient dialog channels are created and present to handle the incoming call load.</p> <p><b>An Example:</b>  802667: Jan 20 14:05:42.772 IST %MIVR-SS_TEL-7-UNK:Route Connection=[5758::1/(P1-jtapi_srib42_dec_1) GCID=(1,4345)-&gt;ACTIVE]-&gt;OFFERED, reason=1, Event=(P1-jtapi_srib42_dec_1) 4345/1 CallCtlConnOfferedEv 5758::1 [#142] Cause:100  802685: Jan 20 14:05:42.774 IST %MIVR-SS_TEL-7-UNK:Call.received() JTAPICallContact[id=2,type=Cisco JTAPI  802706: Jan 20 14:05:46.783 IST %MIVR-SS_TEL-7-UNK:RouteConn disconnected or CTI accept timer expired, interrupting  802707: Jan 20 14:05:46.783  IST %MIVR-SS_TEL-5-CTIPG_ROUTE_EVENT:CTI Port Group route event: Route Session=[5758::1/(P1-jtapi_srib42_dec_1) GCID=(1,4345)-&gt;INVALID]-&gt;DISCONNECTED,Route Address=5758,Failure reason=CTI accept timer expires after 4011 ms, end route connection,Exception=com.cisco.lang.InterruptedException: No idle channels available in group 'Cisco Media Channel Group #1'; nested exception is: com.cisco.lang.sync.AttemptInterruptedException: interrupted while allocating from [ (('Cisco Media Channel Group #1' &amp; 'Cisco Unified CCX Ports')) &amp; 'Cisco CTI Port Group #0']; nested exception is:  802708: Jan 20 14:05:46.784  IST %MIVR-SS_TEL-5-EXCEPTION:com.cisco.lang.InterruptedException: No idle channels available in group 'Cisco Media Channel Group #1'; nested exception is:</p> <p>802842: Jan 20 14:05:46.794  IST %MIVR-SS_TEL-7-UNK:Call.rejected(REMOTE_TIMEOUT)  JTAPICallContact[id=2,type=Cisco JTAPI</p>
<b>Release</b>	Release 7.0(1)onwards
<b>Associated CDETS #</b>	NA