Check to see if QoS is turned on within the ICM Router or PG

For all ICM releases, verify the following:

• On a private interface on Router/PG, check the following registry setting on side A (Router or PG)/MDS/CurrentVersion/Process > EnableQoS (If 1, QoS is enabled)

Note: Side B will always have it set to 0, regardless of QoS enabled or not.

• On Visible interface of PG, check the following registry setting on side A or side B: **DMP/CurrentVersion > EnableQoS**