

<If purging does not release the database used space>

Problem Summary	Sometimes even after purging ,the database used space may not get reduced.Even if the database has one month worth of data, the used space can be very high....
Error Message	The Db used space is very high...
Possible Cause	configlog table in db_cra database is consuming lots of space.This is a table used for stored procedure logging.....
Recommended Action	delete the records in the configlog table using the query "delete from configlog" ...
Release	UCCX 5.x and 7.x...
Associated CDETS #	The DDTS/CDETS should be visible on Bug Tool Kit. If it not visible, state "None." Do not list internal bugs in this field.