

Prompts play in language

Problem Summary	A script was assigned to a language at the route point but it plays prompts in another language.
Error Message	None.
Possible Cause	<p>This problem can be caused by the following situations:</p> <ul style="list-style-type: none"> • The system default language is set incorrectly. • The language specified in the Set Contact step is incorrect. • The language specified in the Play Prompt step is incorrect.
Recommended Action	Verify that system default language is set correctly. Verify that the correct language is set in the Set Contact step or the Play Prompt step if these steps are used.
Release	Release 7.0
Associated CDETS #	None.