

## Prompts play in language

<b>Problem Summary</b>	A script was assigned to a language at the route point but it plays prompts in another language.
<b>Error Message</b>	None.
<b>Possible Cause</b>	<p>This problem can be caused by the following situations:</p> <ul style="list-style-type: none"> <li>• The system default language is set incorrectly.</li> <li>• The language specified in the Set Contact step is incorrect.</li> <li>• The language specified in the Play Prompt step is incorrect.</li> </ul>
<b>Recommended Action</b>	Verify that system default language is set correctly. Verify that the correct language is set in the Set Contact step or the Play Prompt step if these steps are used.
<b>Release</b>	Release 7.0
<b>Associated CDETS #</b>	None.