Prompt Exception in Cisco Unified CCX Engine log file

Problem Summary	A prompt exception appears in the Cisco Unified CCX Engine log file.
Error Message	The exception contains the words *open port failed*.
Possible Cause	This error is generally caused when the Cisco Unified CCX Engine is incorrectly shut down; for example, from the Windows Task Manager while there are RTP ports in use.
Recommended Action	If this prompt exception appears, reboot your Cisco Unified CCX Server. To prevent this problem, stop the Cisco Unified CCX Engine. Choose **System > Engine** from the Cisco Unified CCX Administration menu bar and then click **Stop Engine**. Alternatively you can use the Windows services console to stop the Cisco Unified CCX Engine.
Release	Release 7.0(1)
Associated CDETS #	None.