

## Problem occurred during backing up of restore logs

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| <b>Problem Summary</b>    | Problem occurred during backing up of restore logs.  |
| <b>Error Message</b>      | There was a problem collecting Phase <Phase Number> Upgrade logs. Please collect the MADM, MCVD and desktop logs using RTMT immediately. |
| <b>Possible Cause</b>     | Some problem occurred while backing up of restore logs.  |
| <b>Recommended Action</b> | After upgrade is over, immediately take the backup of MADM, MCVD and desktop folder logs.  |
| <b>Release</b>            | Release 8.0(1)   |
| <b>Associated CDETS #</b> | None.  |