Pre-Upgrade Tool backup operation is not supported

Problem Summary	Pre-Upgrade Tool abort with **operation not supported** error.
Error Message	Backup operation is not supported for the Cisco Unified CCX version X.Y(Z).
Possible Cause	PUT is run on an unsupported version of CRS or Unified CCX.
Recommended Action	Run the pre-upgrade tool on Cisco Unified CCX 5.0(x) or 7.0(x) version.
Release	Release 8.0(1)
Associated CDETS #	None.