

Pre-Requisites

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Problem Summary	Pre-Requisites
Error Message	NA
Possible Cause	NA
Recommended Action	I am assuming that you have gone through the following links before working on HRDM issues/escalations <ol style="list-style-type: none">1. Historical Reporting PPT (RT feature) - http://wwwin-eng.cisco.com/Eng/CCBU/Dactyl/RT_PPT/Historical_Reporting_PPT_(RT_feature).ppt2. Historical Reporting VoD (RT feature) - http://wwwin-cvision.cisco.com/vision/meetings/Historical_Reporting_VoD_(RT_feature).ppt3. RT FFS - http://wwwin-eng.cisco.com/Eng/CCBU/Dactyl/SW_Specs/UCCX_Dactyl_Roundtable_Specs/RT_FFS_Specs.ppt
Release	Release 8.0(1)
Associated CDETS #	