



Navigation

- [PfR Home Page](#)
- [PfR Troubleshooting Home Page](#)

Not collecting passive data

<p>Is the prefix being learned?</p> <pre>show oer master</pre> <p>and</p> <pre>show oer master traffic-class learn</pre>	<p>No ></p>	<p>Refer to the module Learning for debug steps</p> <pre>monitor mode passive</pre>
<p>Yes</p>		
<p>Is monitor mode passive or both configured?</p> <pre>show run</pre> <p>or</p> <pre>show oer master prefix <prefix> policy</pre> <p>to verify the monitor mode</p>	<p>No ></p>	<p>Config mode monitor passive or both.</p>
<p>Yes</p>		
<p>Is PfR monitor any prefixes on BR?</p> <pre>show oer border passive prefix</pre> <p>on BR to verify the prefixes monitored.</p>	<p>No ></p>	<p>Check the traffic-class access-list and prefix-list configuration.</p>

PfR:Troubleshooting:MeasurementsPassive

Yes

Is PfR monitor prefix cache on BR is getting populated?

```
show oer border passive cache prefix
```

Yes

Is PfR master getting updates from BR?

```
debug oer master collector netflow
```

Yes

Is the prefix history record getting updated in MC database?

```
show oer master <prefix|traffic-class> detail | b <prefix>
```

multiple times should show diff entries