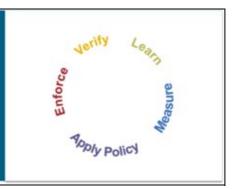## Performance Routing Troubleshooting Guide

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Traffic either did not move as expected or it picked the link not expected

Is traffic-class under PfR?s control? `show oer master traffic-class` should show traffic-class in either HOLDDOWN, INPOLICY or OOPOLICY.	**Yes >**	Go to the module Traffic-class picked the link not expected.
No		
Is active monitoring enabled?		

Yes	**No**

Is there at least one probe target assigned to the prefix?
 	
`show oer master active`
 	
or
 	
`show oer master active force`
	Is there active traffic to and from the prefix?
	
	Check on the BR.
	
	• If you use Netflow, check:
	
	`show ip cache verbose flow`
	
	• or if you use Flexible Netflow, check:
	
	`sh flow monitor MYMONITOR cache format table`

Yes	**Yes**
Enable debug oer master prefix detail or/and debug oer master prefix application detail. Enable debug message generates syslog message. Make sure logging is configured under oer master.	

Is debug output indicates that the prefixes are unreachable?	**Yes**	Go to BR and ping the probe destination to verify connectivity.
No		
Is debug output indicates that the probes are failing?	**Yes**	Go to Active Probe module
No		
Go to the module Traffic-class picked the link not expected.		