



## Navigation

- [PfR Home Page](#)
- [PfR Troubleshooting Home Page](#)

Traffic either did not move as expected or it picked the link not expected

<p>Is traffic-class under PfR's control?</p> <pre>show oer master traffic-class</pre> <p>should show traffic-class in either HOLDDOWN, INPOLICY or OOPOLICY.</p>	<p><b>Yes</b> &gt;</p>	<p>Go to the module <a href="#">Traffic-class picked the link not expected</a>.</p>
<p><b>No</b></p>		
<p>Is active monitoring enabled?</p>		
<p><b>Yes</b></p>		
<p>Is there at least one probe target assigned to the prefix?</p> <pre>show oer master active</pre> <p>or</p> <pre>show oer master active force</pre>	<p><b>No</b></p> <p>Is there active traffic to and from the prefix?</p> <p>Check on the BR.</p> <ul style="list-style-type: none"> <li>• If you use Netflow, check:</li> </ul> <pre>show ip cache verbose flow</pre> <ul style="list-style-type: none"> <li>• or if you use Flexible Netflow, check:</li> </ul> <pre>sh flow monitor MYMONITOR cache format table</pre>	

PfR:Troubleshooting:BestExitSelection

<b>Yes</b>	<b>Yes</b>	
<p>Enable debug oer master prefix detail or/and debug oer master prefix application detail.</p> <p>Enable debug message generates syslog message. Make sure logging is configured under oer master.</p>		
Is debug output indicates that the prefixes are unreachable?	<b>Yes</b>	Go to BR and ping the probe destination to verify connectivity.
<b>No</b>		
Is debug output indicates that the probes are failing?	<b>Yes</b>	Go to Active Probe module
<b>No</b>		
Go to the module <u>Traffic-class</u> <u>picked the link not expected.</u>		