



Navigation

- [PfR Home Page](#)
- [PfR Troubleshooting Home Page](#)

Active Probe is not working

<p>Is jitter probe, tcp-conn probe or udp-echo probe configured for the traffic-class?</p>	<p>Yes ></p>	<p>Some measurements, for example, jitter, requires ip sla responder configured on the probe target.</p> <ul style="list-style-type: none"> • Is ip sla responder configured on the probe target for jitter ? • and udp-echo and ip sla responder tcp-conn port <port> for tcp-conn? <p><code>show run inc ip sla</code></p> <p>on the probe target.</p>
<p>No</p>		
<p>Does the MC have the probe assignment?</p> <p><code>show oer master active</code></p> <p>and</p> <p><code>show oer master active force</code></p> <p>to verify the probe is assigned</p>	<p>No ></p>	<p>Check the MC configuration to verify the probe configuration.</p>
<p>Yes</p>		

PfR:Troubleshooting:ActiveProbe

<p>Is there a parent route on BR for the probe destination?</p> <p>show ip route</p>	<p>No ></p>	<p>Configure one or find out why there isn't one.</p>
<p>Yes</p>		
<p>Is the probe created on the BR?</p> <p>show oer border active</p> <p>and</p> <p>show ip sla statistics</p> <p>on BR</p>	<p>No ></p>	<p>debug oer border active on BR.</p>