

## Patch Installer aborts due to CCE service control manager running

<b>Problem Summary</b>	The Patch Installer aborts if the CCE service control manager is running.
<b>Error Message</b>	Patch Installer generates a dialog box indicating that an ICM executable is running, and must be stopped for the installer to continue. Patch Installer then aborts.
<b>Possible Cause</b>	ICM applications running during the execution of patch installer.
<b>Recommended Action</b>	Close any and all ICM applications and rerun the patch installer.
<b>Release</b>	8.5.1.
<b>Associated CDETS #</b>	None