

## Packaged CCE information not appearing in Cisco Unified Intelligence Center reports

<b>Problem Summary</b>	Packaged CCE information is not appearing in Cisco Unified Intelligence Center reports.
<b>Error Message</b>	N/A
<b>Possible Cause</b>	<p>The site names of the internal and external AWs must be exactly as indicated in the Packaged CCE documentation:</p> <ul style="list-style-type: none"> <li>• The site name of the Administration &amp; Data Server on Side A must be AW_SideA.</li> <li>• The site name of the Administration &amp; Data Server on Side B must be AW_SideB.</li> <li>• The site name of the external AW-HDS-DDS that is configured as Central Controller Side A Preferred must be CCE-AW-1.**</li> <li>• The site name of the external AW-HDS-DDS that is configured as Central Controller Side B Preferred must be CCE-AW-2.**</li> </ul> <p>** The external AW-HDS-DDSs are optional.</p>
<b>Recommended Action</b>	If the names are not configured correctly, change them in Web Setup for each Administration & Data Server, as necessary.
<b>Release</b>	9.0(x)
<b>Associated CDETS #</b>	None