

Packaged CCE information not appearing in Cisco Unified Intelligence Center reports

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| Problem Summary | Packaged CCE information is not appearing in Cisco Unified Intelligence Center reports. |
| Error Message | N/A |
| Possible Cause | <p>The site names of the internal and external AWs must be exactly as indicated in the Packaged CCE documentation:</p> <ul style="list-style-type: none"> • The site name of the Administration & Data Server on Side A must be AW_SideA. • The site name of the Administration & Data Server on Side B must be AW_SideB. • The site name of the external AW-HDS-DDS that is configured as Central Controller Side A Preferred must be CCE-AW-1.** • The site name of the external AW-HDS-DDS that is configured as Central Controller Side B Preferred must be CCE-AW-2.** <p>** The external AW-HDS-DDSs are optional.</p> |
| Recommended Action | If the names are not configured correctly, change them in Web Setup for each Administration & Data Server, as necessary. |
| Release | 9.0(x) |
| Associated CDETS # | None |