

## PG\_related\_audio\_error\_messages

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|---------------------------|--|
| <b>Problem Summary</b>    | When you complete the Comprehensive call flow exercise and place a call, you may receive the audio error message.  |
| <b>Error Message</b>      | ? I'm sorry, we are currently experiencing system problems and are unable to process your call. Please try again later.?   |
| <b>Possible Cause</b>     | NA   |
| <b>Recommended Action</b> | In this exercise, the gateway dial peer uses the label: 123456789>, which will match the 1234567890 label configured in ICM for the VRU definition. To check for the proper label, in the ICM Communication Manager, choose <b>Tools &gt; Explorer Tools &gt; Network VRU Explorer</b> . |
| <b>Release</b>            | NA   |
| <b>Associated CDETS #</b> | None.  |

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