

PGW: Delay in failover causes additional dropped calls

Problem Summary	During a PGW outage (power, network connectivity, and/or system failure), there is a delay in fail-over to the standby PGW that causes additional calls to drop. Multiple PGW 2200 are setup to support active/standby fail-over.
Error Message	N/A
Possible Cause	Reduce the amount of invite attempts during failure to make the fail-over process more consistent.
Recommended Action	Configure the proper PGW SIP profile settings for invite attempts. numan-add:cause:custgrpId="<Dial plan group identifier name>",causevalue=221,setname="<Result set name>" prov-ed:profile:name="<SIP incoming profile name>",*.InviteAttempts="2" prov-ed:profile:name="<SIP outgoing profile name>",*.InviteAttempts="2"
Release	PGW 9.8(1)
Associated CDETS #	None