

**PGW: Delay in failover causes additional dropped calls**

<b>Problem Summary</b>	During a PGW outage (power, network connectivity, and/or system failure), there is a delay in fail-over to the standby PGW that causes additional calls to drop. Multiple PGW 2200 are setup to support active/standby fail-over.
<b>Error Message</b>	N/A
<b>Possible Cause</b>	Reduce the amount of invite attempts during failure to make the fail-over process more consistent.
<b>Recommended Action</b>	Configure the proper PGW SIP profile settings for invite attempts. numan-add:cause:custgrpId="<Dial plan group identifier name>",causevalue=221,setname="<Result set name>" prov-ed:profile:name="<SIP incoming profile name>",*.InviteAttempts="2" prov-ed:profile:name="<SIP outgoing profile name>",*.InviteAttempts="2"
<b>Release</b>	PGW 9.8(1)
<b>Associated CDETS #</b>	None