

TCD Disposition 27 with long duration

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| Problem Summary | You see many TCD's on the Termination_Call_Detail table with disposition 27 and large durations (3600, 7200, etc.) |
| Error Message | None. |
| Possible Cause | Disposition 27s with long durations are an indication of missing TERMINATION_CALL_DETAIL records. |
| Recommended Action | Search the PIM log for the call ID to ensure no TCD was received and then troubleshoot the Unified Expert Advisor. |
| Release | Release 7.6(1). |
| Associated CDETS # | None. |