

TCD Disposition 27 with long duration

Problem Summary	You see many TCD's on the Termination_Call_Detail table with disposition 27 and large durations (3600, 7200, etc.)
Error Message	None.
Possible Cause	Disposition 27s with long durations are an indication of missing TERMINATION_CALL_DETAIL records.
Recommended Action	Search the PIM log for the call ID to ensure no TCD was received and then troubleshoot the Unified Expert Advisor.
Release	Release 7.6(1).
Associated CDETS #	None.