

**TCD Disposition 27 with long duration**

<b>Problem Summary</b>	You see many TCD's on the Termination_Call_Detail table with disposition 27 and large durations (3600, 7200, etc.)
<b>Error Message</b>	None.
<b>Possible Cause</b>	Disposition 27s with long durations are an indication of missing TERMINATION_CALL_DETAIL records.
<b>Recommended Action</b>	Search the PIM log for the call ID to ensure no TCD was received and then troubleshoot the Unified Expert Advisor.
<b>Release</b>	Release 7.6(1).
<b>Associated CDETS #</b>	None.