

PIM not connecting ? Stuck ACTIVATING

Problem Summary	The PIM is stuck in the ACTIVATING state
Error Message	None.
Possible Cause	<ol style="list-style-type: none"> 1. A timeout socket error will usually be observed in the log for this and the next two problems. 2. Are the IP addresses in the A and B PIM correct for their respective primary and standby Expert Advisor runtimes? 3. Is the Port correct in icm setup? 4. Has the ProtocolVersion registry setting for the PIM been changed to 13 if you are using a version of ICM prior to Unified ICM 7.5(1)?
Recommended Action	<ol style="list-style-type: none"> 1. Verify Expert Advisor is up and running. 2. Also the A and B side Expert Advisors should match on each side (I.E. A side should point to A/A, B side should point to B/B. 3. The port should always be 42067. 4. You will see an OPEN_REQ get sent but it will be rejected in the log for this failure.
Release	Release 7.6(1).
Associated CDETS #	None.