

## PIM Connects but Auto-configuration Incomplete or Other Errors

<b>Problem Summary</b>	The PIM is connected and Skill Groups are created on the Unified ICM, but no Services are configured
<b>Error Message</b>	None.
<b>Possible Cause</b>	The configuration parameter field may be wrongly configured.
<b>Recommended Action</b>	Check if the /ExtendedAgent is specified in the configuration parameter field of the Peripheral tab in the PG explorer. Verify that the configuration parameter field of the LogicalController is blank.
<b>Release</b>	Release 7.6(1).
<b>Associated CDETS #</b>	None.